



CONTACT TRACING MYTHS

CAN I GET DEPORTED IF I COOPERATE WITH A CONTACT TRACER?

No. Contact tracers do not share information with Immigration and Customs Enforcement (ICE); they will never ask about your immigration or legal status. They will focus on asking only health-related questions specific to COVID-19.

WILL I LOSE CUSTODY OF MY CHILDREN DUE TO COVID-19?

No. COVID-19 contact tracers are only trying to gather the information that will help stop the spread of the virus, such as “Where you have been and who you have been around?” They are not involved in child custody matters and do not have the authority to take your children away from you.

DO I HAVE TO PAY FOR CONTACT TRACING?

No, contact tracing is free. Local health professionals use contact tracing to slow or interrupt the spread of the virus. A contact tracer will never ask for payment or financial information such as account number, routing number, or credit card numbers.

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IF I AM COVID-19 CASE CONTACT, CAN I GO TO JAIL OR PLACED UNDER HOUSE ARREST?

No. The contact tracer will ask you questions related to your exposure to the virus that causes COVID-19. If the contact tracer believes that your exposure may lead to developing COVID-19, they may recommend you stay home in self-quarantine.

ARE CONTACT TRACERS ABLE TO LOCATE AND TRACK PEOPLE THROUGH PHONE APPS OR BLUETOOTH TECHNOLOGY?

No, we understand rumors are going around on social media sites. Contact tracers are not robots or related to big tech companies.

A contact tracer is a real person who received your name and information from a person diagnosed with COVID-19 that you know. The person diagnosed with COVID-19 mentioned that he or she had contact with you within the past 14 days.

If you get a call from a contact tracer and want to verify they work for HCPH, you can call 832-927-7575.